

# Lenovo HR Knowledge Base Redesign Wireframes

Version 3

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#### Lenovo Central

Find People (Name / Title / Email / Phone)

Search Lenovo Central

**COUNTRY & OFFICE ABOUT LENOVO** YOUR CAREER YOUR WORK **COLLABERATION EMPLOYEES** SITES

Lenovo Central **Human Resources** 

**(2)** 

Language: English

**HUMAN RESOURCES** 

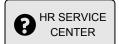


Search Knowledge Base

**SEARCH** 

Other

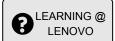
### **Knowledge Base**





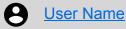












Team

Location

**User Name** 

GO!



- Branch
- Another Branch
  - A Leaf
  - A Leaf
  - A Leaf
  - A Leaf
  - A Leaf



- Branch
- Another Branch

A Leaf

- Tree
  - Branch
  - Another Branch

A Leaf

- Tree
  - Branch
  - Another Branch

A Leaf

#### **Human Resources**

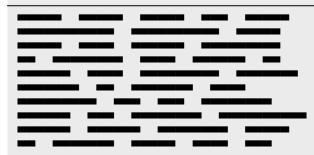
Enable Lenovo's people by delivering exceptional employee experience through the RIGHT tools, SIMPLE processes, ACCURATE data & CUSTOMER-FOCUSED services, all in an efficient and effective way

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Ask An Agent

# **Hot Topics**



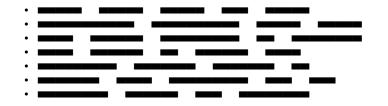
#### Frequently Accessed Documents



### My HR Support Cases



### **Recently Viewed Documents**



#### Metrics/Reports





**ABOUT LENOVO** 

YOUR CAREER

YOUR WORK

**COLLABERATION** 

COUNTRY & OFFICE SITES

**EMPLOYEES** 

Lenovo Central

**Human Resources** 

### **HUMAN RESOURCES**

### **Knowledge Base**

HR SERVICE CENTER

WORKDAY

TIME AND ATTENDANCE

JOBS @ LENOVO LEANING @ LENOVO

DIVERSITY

CULTURE

- Tree
  - Branch
  - Another Branch
    - A Leaf
    - A Leaf
    - A Leaf
    - A Leaf
    - A Leaf
- **■** Tree
  - Branch
  - Another Branch

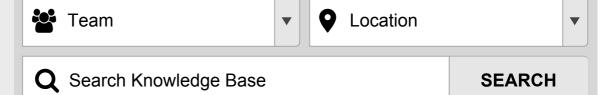
A Leaf

- **■** Tree
  - Branch
  - Another Branch

A Leaf

- Tree
  - Branch
  - Another Branch

A Leaf



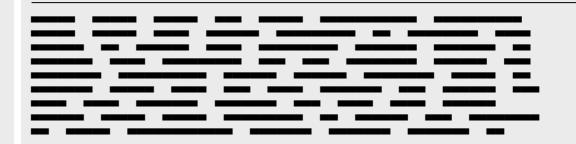
#### **Human Resources**

Enable Lenovo's people by delivering exceptional employee experience through the RIGHT tools, SIMPLE processes, ACCURATE data & CUSTOMER-FOCUSED services, all in an efficient and effective way



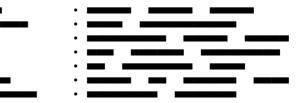
Ask An Agent

### **Hot Topics**



Frequently Accessed Documents

My HR Support Cases







Lenovo Central

**Human Resources** 

### **HUMAN RESOURCES**

**Knowledge Base** 

HR SERVICE CENTER

WORKDAY

TIME AND ATTENDANCE

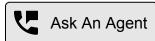
JOBS @ LENOVO LEARNING @ LENOVO

DIVERSITY

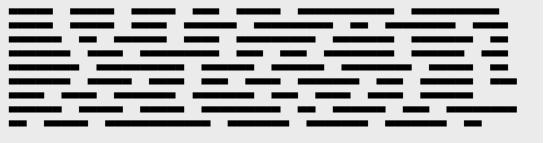
CULTURE

#### **Human Resources**

Enable Lenovo's people by delivering exceptional employee experience through the RIGHT tools, SIMPLE processes, ACCURATE data & CUSTOMER-FOCUSED services, all in an efficient and effective way



### **Hot Topics**



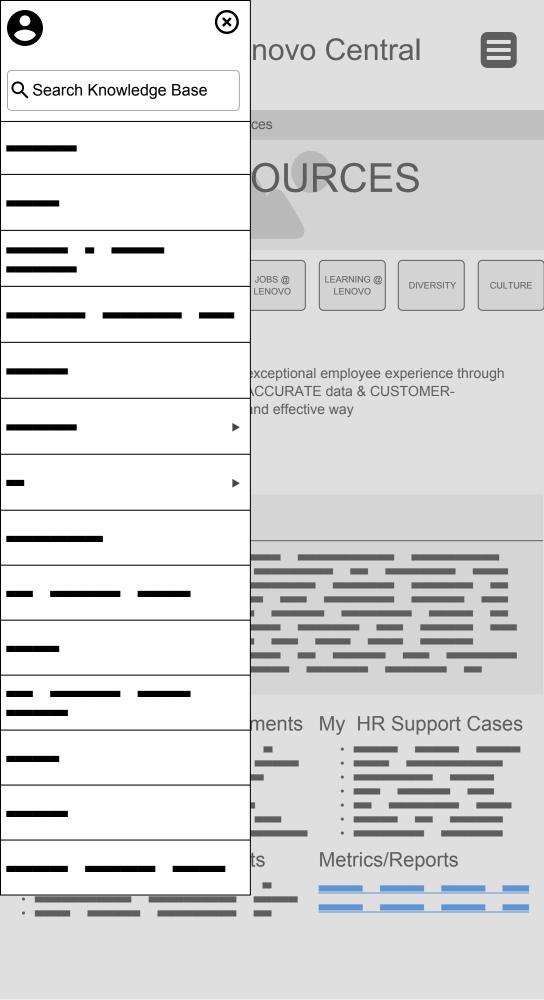
Frequently Accessed Documents My HR Support Cases



Recently Viewed Documents

Metrics/Reports





Find People (Name / Title / Email / Phone)

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ABOUT LENOVO YOUR CAREER YOUR WORK COLLABERATION COUNTRY & OFFICE EMPLOYEES

**Human Resources** 

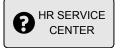
Q Search Knowledge Base SEARCH

Language: English

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# **HUMAN RESOURCES**

### Knowledge Base

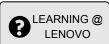


Lenovo Central















Team

▼ Lo

Location

User Name

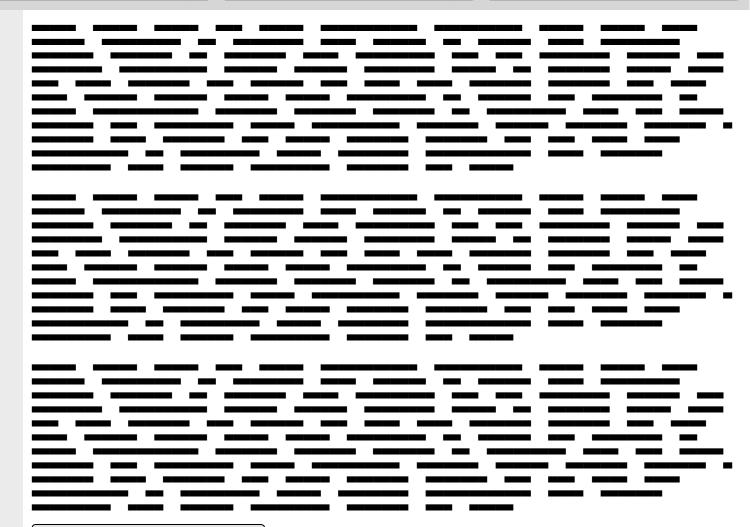
GO!

Other

 $\odot$ 

#### ■ Tree

- Branch
- Another Branch
  - A Leaf
  - A Leaf
  - A Leaf
  - A Leaf
  - A Leaf
- **■** Tree
  - Branch
  - Another Branch
    - A Leaf
- **■** Tree
  - Branch
  - Another Branch
    - A Leaf
- Tree
  - Branch
  - Another Branch
    - A Leaf





Open HR Support Case



**ABOUT LENOVO** 

YOUR CAREER

YOUR WORK

**COLLABERATION** 

COUNTRY & OFFICE SITES

**EMPLOYEES** 

CULTURE

**SEARCH** 

Lenovo Central

■ Another Branch

A Leaf

**Human Resources** 

**HUMAN RESOURCES Knowledge Base** HR SERVICE TIME AND LEANING @ JOBS@ WORKDAY DIVERSITY LENOVO LENOVO CENTER **ATTENDANCE ■** Tree Location Team Branch Another Branch **Q** Search Knowledge Base A Leaf A Leaf A Leaf A Leaf A Leaf ■ Tree Branch ■ Another Branch A Leaf ■ Tree Branch ■ Another Branch A Leaf ■ Tree Branch





**Human Resources** 

# **HUMAN RESOURCES**

Knowledge Base

HR SERVICE TIME AND JOBS @ LEARNING @ WORKDAY DIVERSITY CULTURE LENOVO CENTER ATTENDANCE LENOVO

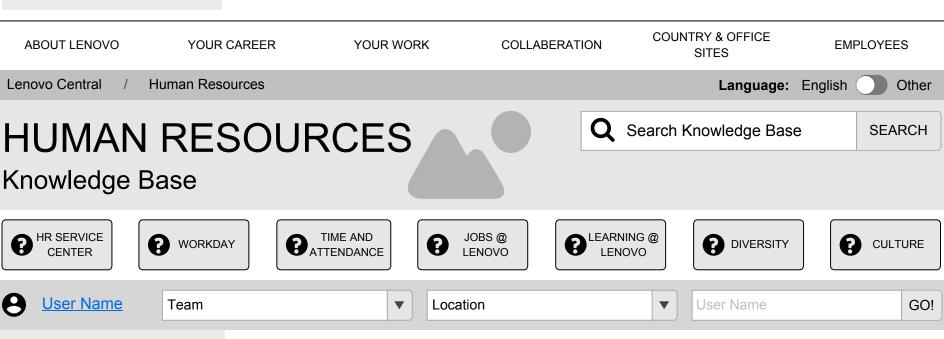
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### Lenovo Central

Find People (Name / Title / Email / Phone)

Search Lenovo Central

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A Leaf

A Leaf

A Leaf

A Leaf

A Leaf

**■** Tree

■ Branch

Another Branch

A Leaf

■ Tree

■ Branch

Another Branch

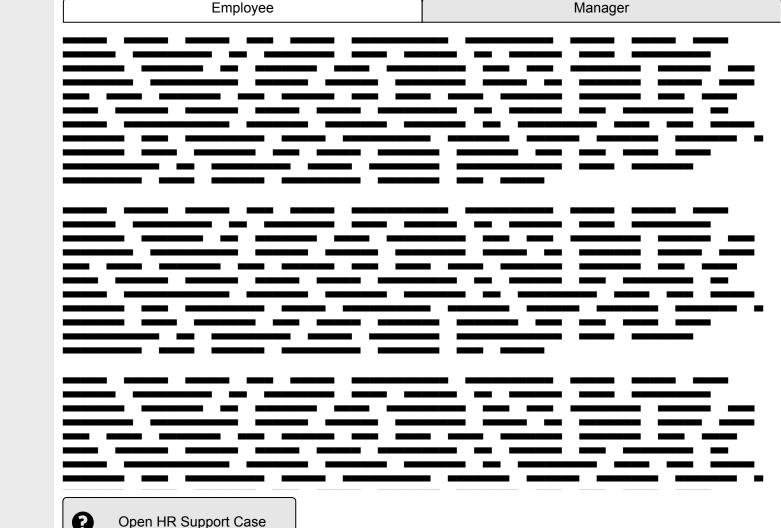
A Leaf

■ Tree

■ Branch

Another Branch

A Leaf





**ABOUT LENOVO** 

YOUR CAREER

YOUR WORK

**COLLABERATION** 

COUNTRY & OFFICE SITES

**EMPLOYEES** 

Lenovo Central

A Leaf

**Human Resources** 

**HUMAN RESOURCES Knowledge Base** HR SERVICE TIME AND LEANING @ JOBS@ CULTURE WORKDAY DIVERSITY LENOVO LENOVO CENTER ATTENDANCE **■** Tree Team Location Branch Another Branch **Q** Search Knowledge Base **SEARCH** A Leaf A Leaf A Leaf **Employee** Manager A Leaf A Leaf ■ Tree Branch ■ Another Branch A Leaf ■ Tree Branch ■ Another Branch A Leaf ■ Tree ■ Branch ■ Another Branch





**Human Resources** 

# **HUMAN RESOURCES**

Knowledge Base

HR SERVICE TIME AND JOBS @ LEARNING @ WORKDAY DIVERSITY CULTURE CENTER ATTENDANCE LENOVO LENOVO **Employee** Manager

Find People (Name / Title / Email / Phone)

Search Lenovo Central

**COUNTRY & OFFICE ABOUT LENOVO** YOUR CAREER YOUR WORK **COLLABERATION EMPLOYEES** SITES

Lenovo Central **Human Resources** 

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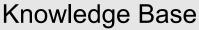
Language: English

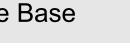
Other

**SEARCH** 

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### **HUMAN RESOURCES**

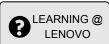




WORKDAY













HR SERVICE

CENTER

Team



Q Search Knowledge Base

User Name

GO!

■ Tree

Branch

Another Branch

A Leaf

A Leaf

A Leaf

A Leaf

A Leaf

**■** Tree

■ Branch

Another Branch

A Leaf

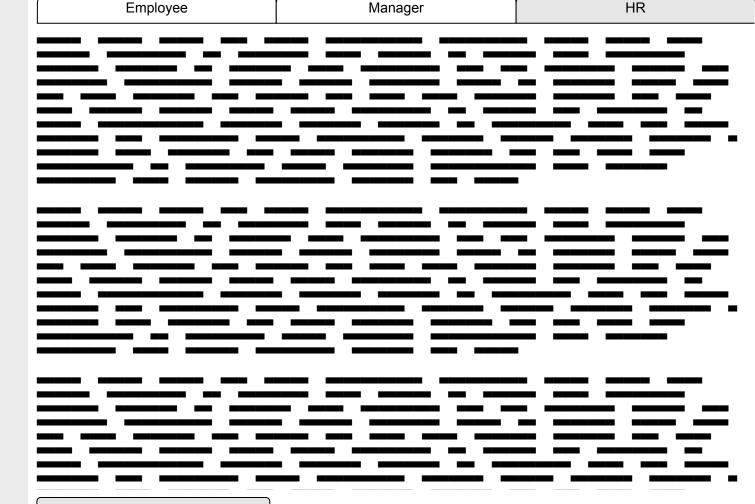
- **■** Tree
  - Branch
  - Another Branch

A Leaf

■ Tree

- Branch
- Another Branch

A Leaf





Open HR Support Case



**ABOUT LENOVO** 

YOUR CAREER

YOUR WORK

**COLLABERATION** 

COUNTRY & OFFICE SITES

**EMPLOYEES** 

Lenovo Central

A Leaf

**Human Resources** 

**HUMAN RESOURCES Knowledge Base** HR SERVICE TIME AND LEANING @ JOBS@ CULTURE WORKDAY DIVERSITY LENOVO LENOVO CENTER ATTENDANCE **■** Tree Team Location Branch Another Branch **Q** Search Knowledge Base **SEARCH** A Leaf A Leaf A Leaf **Employee** Manager HR A Leaf A Leaf ■ Tree Branch ■ Another Branch A Leaf ■ Tree Branch ■ Another Branch A Leaf ■ Tree ■ Branch ■ Another Branch





**Human Resources** 

# **HUMAN RESOURCES**

Knowledge Base



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### Lenovo Central

Find People (Name / Title / Email / Phone)

Search Lenovo Central

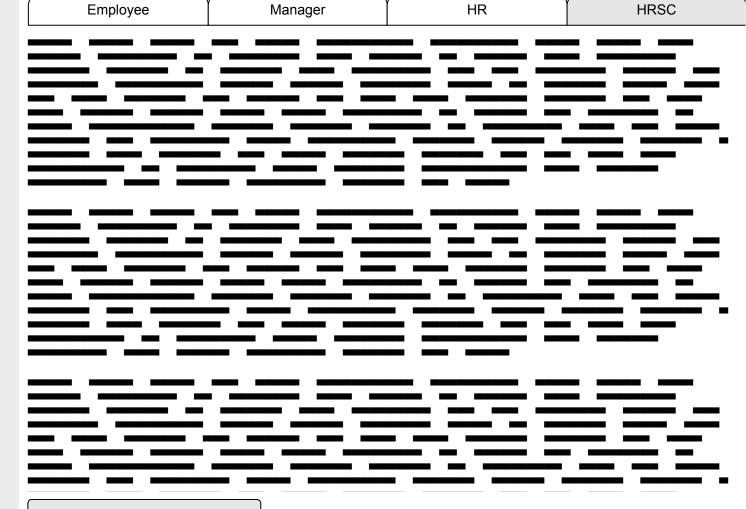
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**COUNTRY & OFFICE ABOUT LENOVO** YOUR CAREER YOUR WORK **COLLABERATION EMPLOYEES** SITES Lenovo Central **Human Resources** Language: English Other **HUMAN RESOURCES** Q Search Knowledge Base **SEARCH Knowledge Base** PLEARNING @ HR SERVICE TIME AND JOBS @ ? ATTENDANCE WORKDAY DIVERSITY CULTURE CENTER **LENOVO User Name** Team User Name Location GO!



- Branch
- Another Branch
  - A Leaf
  - A Leaf
  - A Leaf
  - A Leaf
  - A Leaf
- **■** Tree
  - Branch
  - Another Branch
    - A Leaf
- **■** Tree
  - Branch
  - Another Branch
    - A Leaf
- Tree
  - Branch
  - Another Branch

A Leaf





Open HR Support Case



**ABOUT LENOVO** 

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YOUR WORK

**COLLABERATION** 

**COUNTRY & OFFICE SITES** 

**EMPLOYEES** 

Lenovo Central

A Leaf

**Human Resources** 

### **HUMAN RESOURCES**

**Knowledge Base** HR SERVICE TIME AND LEANING @ JOBS@ CULTURE WORKDAY DIVERSITY LENOVO LENOVO CENTER ATTENDANCE **■** Tree Team Location Branch Another Branch Q Search Knowledge Base **SEARCH** A Leaf A Leaf A Leaf **Employee** Manager HR **HRSC** A Leaf A Leaf ■ Tree Branch ■ Another Branch A Leaf ■ Tree Branch Another Branch A Leaf ■ Tree ■ Branch ■ Another Branch





**Human Resources** 

# **HUMAN RESOURCES**

Knowledge Base

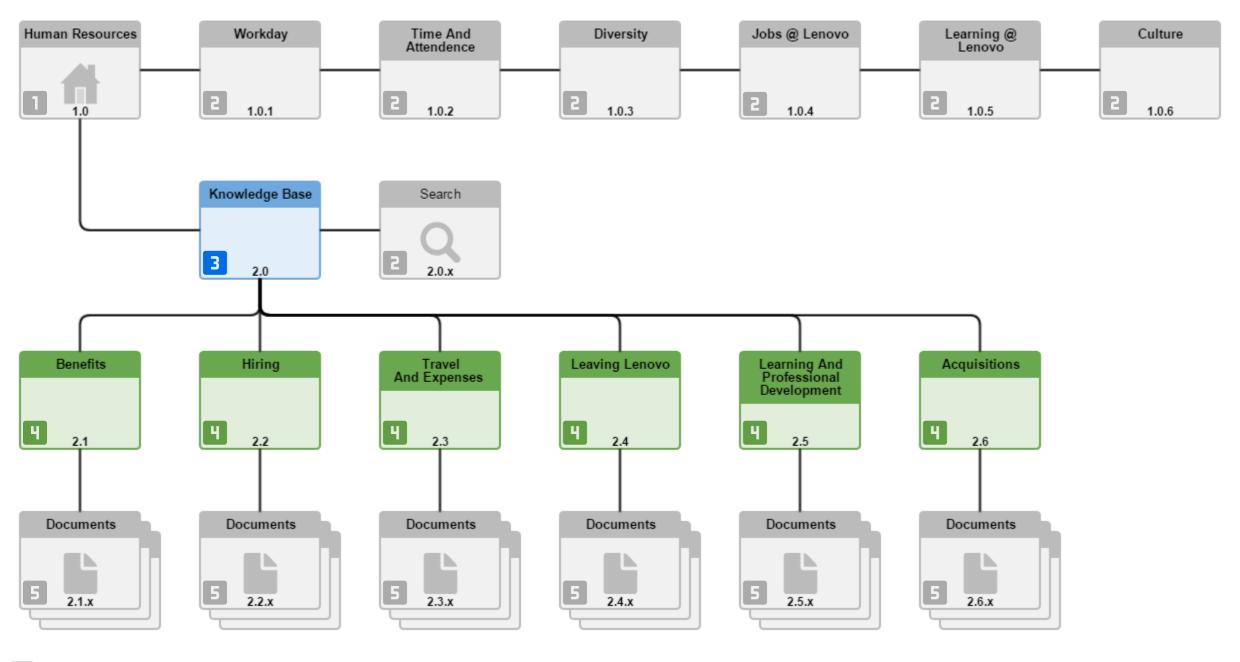
HR SERVICE TIME AND JOBS @ LEARNING @ WORKDAY DIVERSITY CULTURE LENOVO CENTER ATTENDANCE LENOVO **Employee** Manager HR **HRSC** 



# Lenovo HR Knowledge Base Redesign Wireframes

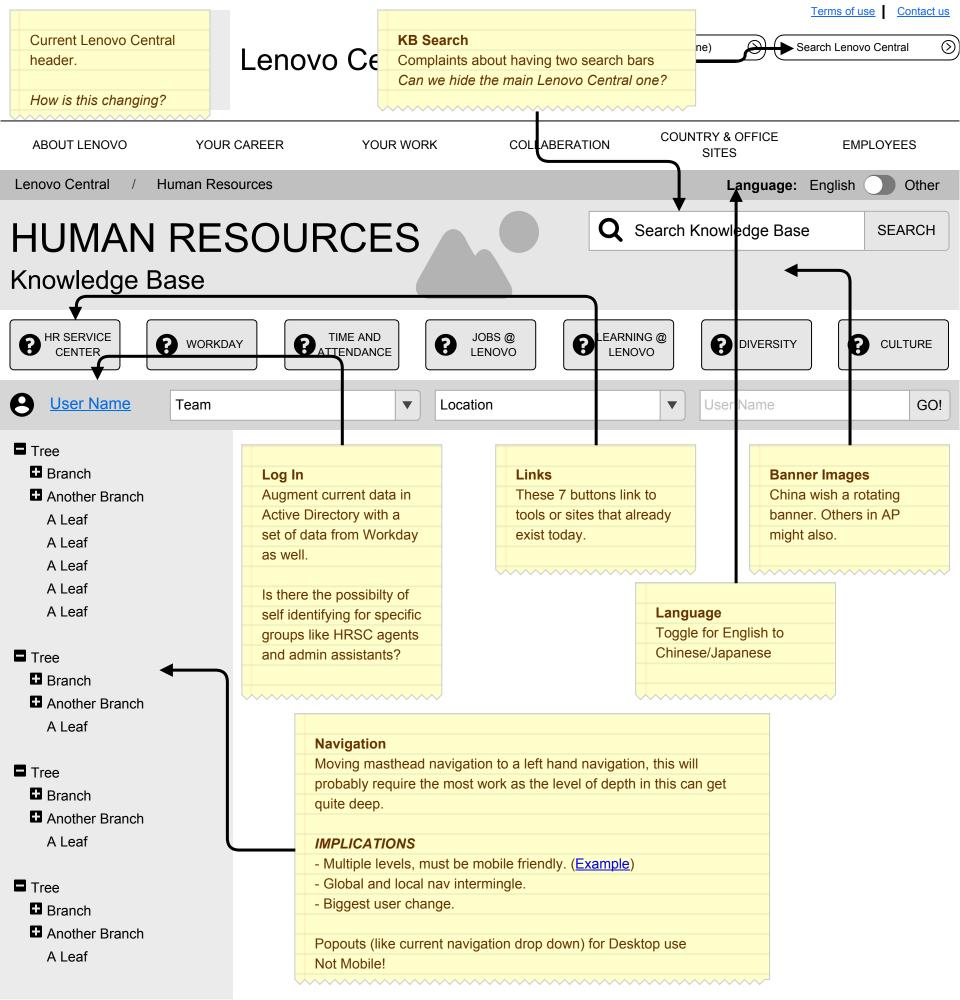
Version 3.1

### Sitemap



- Main Landing Page
- **Existing Tool or Site**
- Human Resources Knowledge Base
- Knowledge Base "Section" Areas
- Individual Document Level

- Layout Style: Page 4
- <u>Layout Style: Page 3</u> "Master" Template Layout
- <u>Layout Style: Page 5</u> List of Links/Further Navigation
- <u>Layout Style: Page 5</u> Content Pages or Document Download





Find People (Name / Title / Email / Phone)

Search Lenovo Central

**COUNTRY & OFFICE ABOUT LENOVO** YOUR CAREER YOUR WORK **COLLABERATION EMPLOYEES** SITES

Lenovo Central **Human Resources** 

(2)

Language: English

Other

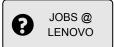
**SEARCH** 

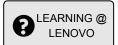
### **HUMAN RESOURCES**

### **Knowledge Base**

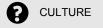












**User Name** 

CENTER

Team

Location

**User Name** 

GO!

- Tree
  - Branch
  - Another Branch
    - A Leaf
    - A Leaf
    - A Leaf
    - A Leaf
    - A Leaf
- Tree
  - Branch
  - Another Branch
    - A Leaf
- Tree
  - Branch
  - Another Branch
    - A Leaf
- **■** Tree
  - Branch
  - Another Branch
    - A Leaf

### Human Resourc

Enable Lenovo's people by de experience through the RIGHT ACCURATE data & CUSTOM efficient and effective way



Ask An Agent

#### **Middle Section** Just content

Statement on HR Service Delivery Model.

Links to Ask Agent

### Hot Topic

Search Knowledge Base

#### **Hot Topics**

A Teamsite template that needs to be created

- Separate country and language options

Different from China

### Frequently Acces

### **Frequent Docs** - Global

- Most popular docs
- Country specific
- Available on Adobe (?)

### Recently Viewed

#### **Recently Viewed Docs**

- Allow user to

bookmarks documents?

- Automatic last opened
- documents?

### My HR Summert **Dovetail Open Cases** - Case # & Title - Link Cases

Needs Dovetail API integration

#### Metrics/Pa

#### Metrics/Reports

- Last updated
- Adobe reports (integration?)
- Globaly, By Country, By
- Role, Date Range

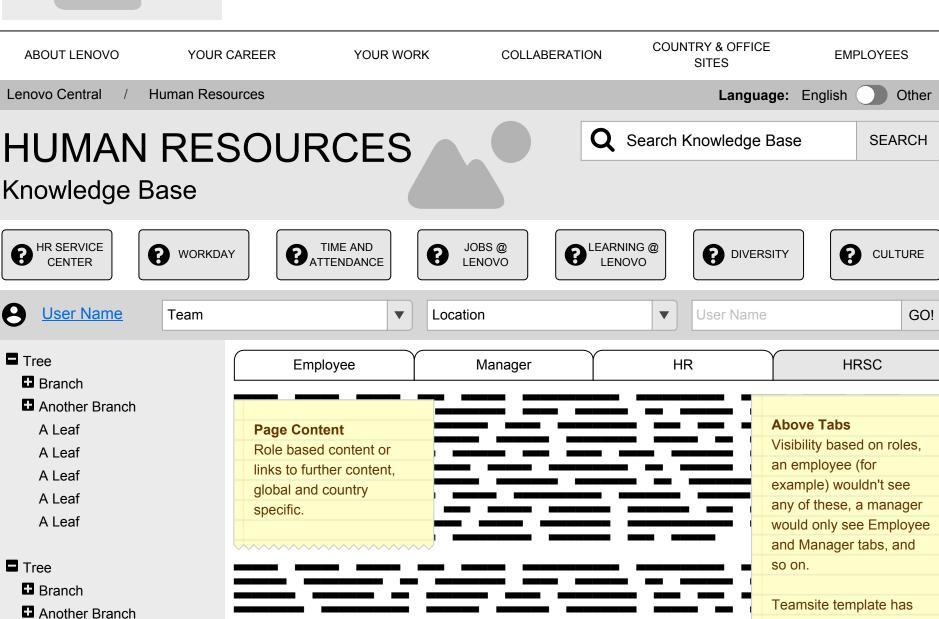
Find People (Name / Title / Email / Phone)

Search Lenovo Central

capability for adding

Manager note, HR note, can this be leveraged?

 $\odot$ 



■ Tree

■ Branch

A Leaf

Another Branch

A Leaf

■ Tree

Branch

Another Branch

A Leaf

Create a Dovetail case button? - Is it possible with integration?

Need to capture user info, URL, things like that.

^\*\*\*

